

# Sustainable Real Estate Policy

Manulife Real Estate / John Hancock Real Estate



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## Vision

Manulife Real Estate / John Hancock Real Estate's (Manulife Real Estate) vision is to drive leadership in sustainable real estate across our global organization. We deliver healthy and efficient workplaces for our customers in collaboration with tenants and community partners, while enhancing our long term returns.

## Philosophy

We believe that sustainability – or addressing environmental, social and governance aspects in our real estate management practices – creates value for our tenants, investors, shareholders and broader stakeholders. It helps to manage risks, reduce operating costs, increase attractiveness to tenants, engage employees, enhance reputation and increase long-term value for our investors and shareholders. It is also aligned with Manulife Financial Corporation's (Manulife) commitment to excellence in business conduct and being a good corporate citizen.

As a company that prides itself on forward thinking, we aspire to develop and implement best sustainable business practices, often exceeding regulatory requirements. We challenge the status quo and strive for continuous improvement.

## Scope

This policy guides investment, development, asset and property management activities across our operations, including activities undertaken by third parties contracted by or in partnership with Manulife Real Estate and acting on our behalf.

## Commitments

We recognize that our activities have environmental and social impacts. By consciously recognizing and addressing sustainability factors we improve our business and the wellbeing of our employees, tenants, the communities where we are present and the environment.

As a leader in sustainable real estate, we commit to:

### Minimize our environmental impact

- Minimize the negative environmental impacts of our investments and in the buildings we occupy by reducing energy and water consumption, minimizing waste production and maximizing diversion, pursuing third party sustainability certifications where appropriate, and taking into consideration renewable energy sources, biodiversity and alternative transportation options at our properties
- Consider implications of climate change and minimize our greenhouse gas emissions

### Support health and wellness

- Improve the health and wellbeing of our tenants, employees, contractors, suppliers, service providers and communities in all our operations by managing indoor environmental quality, providing health and wellness resources and education and by fostering community engagement, involvement and responsiveness

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## Promote responsible business practices

- Consider ethical business conduct, environmental and social factors when selecting business partners, contractors, suppliers, service providers and third party managers. Encourage parties acting on our behalf to do the same

## Engage our stakeholders on sustainability

- Engage and collaborate with our stakeholders including tenants, employees, investors, business partners, contractors, suppliers, service providers, third party managers, communities and interest organizations on managing and improving sustainability in our owned and leased real estate properties
- Share lessons learned with tenants, contractors, suppliers, service providers, third party managers, industry peers, industry organizations, academia and regulatory bodies
- Keep informed of industry standards, changing legislation and regulations as they pertain to sustainable real estate
- Build relationships with governments and regulatory bodies and contribute to public policy that promotes sustainable economies and communities

## Be accountable for our performance

- Ensure we have procedures and systems to meet our sustainable real estate commitments. Incorporate elements of “Plan-Do-Check-Act” in sustainability procedures
- Be accountable for progress by setting targets, measuring performance, reporting results internally and externally

Follow all other commitments to responsible and ethical business conduct outlined in our related policies, including but not limited to:

- Manulife Code of Business Conduct and Ethics
- Manulife Vendor Code of Conduct
- Manulife Environmental Policy
- Manulife Health & Safety Policy
- Manulife Asset Management Environmental, Social and Governance Policy

## Responsibilities

This policy applies to all Manulife Real Estate employees.

The Real Estate Environmental Officer is responsible for communicating the policy to all employees, business partners, contractors and third party managers, monitoring compliance and achieving results.

## Oversight and review

This policy is reviewed every two years by the Real Estate Environmental Officer and revised as necessary.