



SEPTEMBER 2021

200 SW RIVER VIEWS

UPCOMING EVENTS

Flu Shot Clinic,
(Oct. 21st, 10 am – 2 pm, 34th Floor Conference Room). *Protect your health before flu season starts at this convenient, onsite clinic sponsored by CHC Wellness. Shots are covered by some insurance plans. No appointments required.*

UPDATE YOUR CONTACTS

Please note updated contact information for 200 South Wacker's Property Management Team:

Lisa Metz,
General Manager
Lisa.Metz@am.jll.com

Nikki Papazian,
Assistant General
Manager
Nicole.Papazian@am.jll.com

Claire Cates,
Property Associate
Claire.Cates@am.jll.com



Rendering by Wright Heerema Architects

NEW MAIN ENTRYWAY TAKES SHAPE AT CORNER OF ADAMS & WACKER

Phase II of 200 South Wacker's property upgrade program is well underway, as work continues on the building's new entrance at the corner of Adams Street and Wacker Drive. The renovations, when finished, will include a glass canopy and illuminated signage at one of Wacker Drive's most coveted intersections.

Combined with Phase I lobby upgrades completed earlier this year, the new entrance will offer tenants and building guests a brighter, more welcoming vantage point to begin experiencing all that 200 South Wacker has to offer.

JLL PARTNERSHIP TO DELIVER ENHANCED SERVICES & TENANT VALUE

Manulife Investment Management's selection of Jones Lang LaSalle Americas (JLL) to oversee 200 South Wacker's property management group is part of an ongoing effort to deliver improved services and value to building tenants, General Manager Lisa Metz reports.

"We are extremely excited about the opportunity to work with JLL, a recognized global property services leader," she explained. "Technology and service innovation for onsite property management is happening faster than ever. This partnership provides us with access to a broader array of resources that will improve overall building tenancy."

As part of the agreement, key members of 200 South Wacker's tenant service team remain with the property to ensure a seamless transition and continued delivery of effective, responsive tenant services.

Besides Lisa, other familiar faces who continue to serve tenants include Property Associate Claire Cates, Chief Engineer Louis Ecke, and members of the building's engineering, security, and cleaning teams. They are joined by new Assistant General Manager Nikki Papazian (see page 2).

For more information, please contact the Management Office at 312-853-3185.

200S.WACKER



200 South Wacker Dr.
Suite 300
Chicago, IL 60606

MANAGEMENT TEAM

Lisa Metz, RPA
General Manager

Nikki Papazian
Assistant General Manager

Claire Cates
Property Associate

Louis Ecke, RPA
Chief Engineer

Carl Chapman, SMT
Assistant Chief Engineer

Jerry Zollicoffer
Director of Security

NEW TENANTS

Armanino LLP
Claro Healthcare

SOCCKER-PLAYING ASST. GM SCORES 'GOAL' BY JOINING 200SW TEAM



Nikki Papazian

While growing up in Chicago's suburbs, Nikki Papazian imagined one day working downtown among the dynamic skyscrapers that comprise the city's majestic skyline. She achieved that goal in August, after being named 200 South Wacker's new Assistant General Manager.

Nikki, a lifelong soccer player, scored her first career successes in athletic facility management, after graduating from the University of Illinois, Urbana-Champaign. She soon transitioned to the commercial property sector and served on multiple suburban management teams.

"I discovered commercial property management offered greater challenges and expanded opportunities for professional

growth," she recalled. "The suburbs were nice, but I always wanted bigger. My goal was to get downtown."

Nikki spent the past 18 months at 231 South LaSalle (the Central Standard Building) before being recruited to join the 200SW team. She succeeds Jessica Roberts, who left this past summer to pursue other career opportunities.

"I'm really excited to join the team and meet all of our tenants," Nikki explained. "This is a beautiful building and the amenities — the new lobby and rooftop deck, in particular — are amazing. There's a sense of excitement here. I'm eager to contribute to that," she added.

Away from the office, Nikki's hobbies include competitive soccer and trap shooting, a sport she first learned from her grandfather and now enjoys with her husband.

SECURITY DIRECTOR BRINGS 18 YEARS OF WIDE-RANGING EXPERIENCE



Jerry Zollicoffer

200 South Wacker's new Director of Security, Jerry Zollicoffer, Jr., began his career as a security shift coordinator 18 years ago at 333 South Wabash (aka Big Red). Since then, he has proven himself in a range of different capacities, including Campus Security Supervisor at Columbia College; Security Operations Manager at the Art Institute of Chicago; and Security Director at the David Rubenstein Forum at the University of Chicago.

His arrival at 200SW this past summer marked a return to the commercial office setting where it all started. He's come full circle.

"It's been very comfortable being back in a professional office environment," he explained when reflecting on his past assignments. "I'm able to focus on tenant service, which, by nature, isn't as important at a

university or museum. That's more of a 'retail' security setting because much of your focus is on protecting physical assets.

"Now, my top priorities are building safety and ensuring the comfort and convenience of our tenants. It's fun working with people and interacting with many different personalities," he added.

Jerry prefers a hands-on approach to directing the building's security operations. It's not uncommon to find him behind the lobby security desk, conducting rounds, or reviewing protocols with security team members, or interacting with tenants.

"You won't find me sitting at my desk very much," he added.

Outside of work, Jerry enjoys spending time with friends and family. He's also an avid boxing fan and music lover whose extensive collection (over 75,000 songs) encompasses multiple genres — everything from hip-hop and jazz to rock, pop, and blues.

BOOK 34TH FLOOR AMENITY CENTER FOR YOUR NEXT BUSINESS EVENT

200 SW's 34th floor Amenity Center and Rooftop Deck take tenant business gatherings to another level — literally.

Spectacular views of Chicago's skyline offer the perfect backdrop for entertaining clients or convening with guests. Contact the Management Office for further details.

